



Rhin-O-Tuff (a Performance Design, LLC brand)

2350 East Braniff Street

Boise, Idaho 83716

208-384-8551 Phone

208-384-8583 Fax

E-Mail Contacts

Justin Prumers - General Manager: jprumers@pdibind.com

Justin Gorton - Office Manager: info@pdibind.com

Ordering/Customer Service: info@pdibind.com

Technical Support: support@pdibind.com

Accounts Receivable: ar@pdibind.com

Print Name _____ Sign Name _____ Date _____

Business Procedures

Purchase orders:

Purchase orders must be placed by email (info@pdibind.com) or fax (208) 384-8583; verbal orders are not accepted. Purchase orders must include Bill To address, Ship To address and Shipping method (will default to Prepaid & Add if not specified), Purchase Order Number, valid part number, and correct part pricing.

All orders are F.O.B. Plant, at which point upon pickup the legal title and responsibility for goods is transferred to the buyer. When necessary, assignment of freight insurance on shipment is the responsibility of the buyer.

Payment and Credit Terms:

Until a purchase history is established as a new dealer, sales will require prepayment via check, ACH, or credit card. Credit card processing fees may apply. Once sufficient order history has been established, a dealer credit application can be requested from ar@pdibind.com.

International Orders:

All international orders are required to have shipping insurance added. International shipments typically must be shipped directly to the buyer. If buyer wishes to drop ship it direct to their customer that is outside of the United States, buyer must arrange pickup and provide all shipping documents to Rhin-O-Tuff, including export documents and commercial invoices.

Returns or exchanges:

Returns or exchanges are authorized by our service department and must have a return authorization number. Please call our service department, 1-800-390-5782 or email support@pdibind.com to obtain one.

Print Name _____ Sign Name _____ Date _____

MINIMUM ADVERTISED PRICE POLICY

Performance Design, LLC is the designer and manufacturer of the Rhin-O-Tuff line of products that are advertised, marketed, and sold using copyrighted materials and under the trademarks, brands, or trade names belonging to it. The following is Performance Design LLC's policy regarding the advertising and pricing of Rhin-O-Tuff products.

Purpose: Performance Design LLC's goal in enacting this policy is to avoid depreciation of, or damage to, the trademarks, brands or trade-names under which its products are sold.

Minimum Advertised Pricing Policy: Performance Design LLC hereby advises each of its dealers, distributors and retailers that advertising Rhin-O-Tuff products using Performance Design copyrighted materials (including photographs from the Rhin-O-Tuff website) at a price below the manufacturer suggested retail price (the MSRP) may lead to certain consequences, including Performance Design's discontinuance of its business relationship with such dealer, distributor or retailer. For the purposes of this policy, the term "advertising" shall include any price listing accessible to consumers directly via the Internet, provided that "advertising" shall not include a price quotation sent to a consumer at the consumer's request. Performance Design expects that Rhin-O-Tuff products will be advertised in print or on the Internet by its dealer, distributors or retailers at no less than MSRP. It is the decision of the dealers, distributor or retailer to advertise any price they choose, as long as it is not less than MSRP.

Limitation Policy: Without limiting any of the foregoing, no part of this policy is intended to affect resale prices or require any dealer, distributor, or retailer to resell Rhin-O-Tuff products at the MSRP price. Compliance with this policy remains at all times solely in the discretion of each dealer, distributor, or retailer.

Changes in MSRP and Products: All Rhin-O-Tuff products are subject to this policy, including any new product added by Performance Design to its lineup and bearing the Rhin-O-Tuff name. Performance Design may at any time, in its sole discretion, revise the MSRP for any product it manufactures.

Each addition and each revision shall be effective at such time specified by Performance Design in its pricing schedule, which will be provided to each dealer or distributor. Performance Design's last price lists are available to all dealers, distributors and retailers from the office. All changes of such prices as and when made, will also be available.

Discounts, Premiums, etc: Should any dealer, distributor or retailer advertise the giving of any article of value or offering another concession, and when the promotion is discretely linked to the sale of a Rhin-O-Tuff product specifically, this shall be a violation of the MSRP policy.

Price Reductions, Inventory Reduction & Clearance: Performance Design may exempt certain designs, models and items from this policy for the purpose of inventory reduction and model closeouts.

Performance Design LLC will make all decisions concerning this policy unilaterally.

Dealers, distributors and other with questions regarding this policy should contact Performance Design LLC at 208-384-8551.

Print Name _____ Sign Name _____ Date _____

RHIN-O-TUFF DEALER QUESTIONNAIRE

We invite you to tell us more about your company. Feel free to attach additional pages.

Company Name (& DBA)	
Address	
Telephone	
Contact Names and Contact Info (phone/email)	
President/CEO	
Accounts Payable	
Sales personnel	
Tech Support	
About your business	
Product lines carried & duration	
How do you sell your products today?	
Who do you sell your products to? (B2C, B2B)	
Annual Sales amount each of last 3 years	
Average value of inventory held	
Why do you want to sell Rhin-O-Tuff products?	

Print Name _____ Sign Name _____ Date _____

RHIN-O-TUFF DEALER QUESTIONNAIRE (continued)

Industry References: (Name, address & telephone number of contact person at 3 of the product lines you have carried for 2 years)

Contact 1: _____

Contact 2: _____

Contact 3: _____

Print Name _____ Sign Name _____ Date _____